

# Tiny Tim's Trains & Toys

## 2021 Ashland Santa Train - Terms & Conditions

**TINY TIM'S TRAINS & TOYS**, its ownership, employees, sub-contractors and all affiliates will hold no liability, and be held harmless, in any and all incidents to property or person during the Onboard portion of our Ashland Santa Train Excursion. Ashland Santa Train passengers are on their own during the layover period in Williamsburg, VA.

**TICKETS** – Passenger Names and Type (Adult, Child, Infant) are required at time of purchase for the official Amtrak Manifest. Souvenir Tickets may be given at a later time. Your names on our Amtrak Group Reservation Manifest ensure your registration.

**ALL TICKET SALES ARE FINAL - NO REFUNDS - Tickets are Transferable** - Please contact the store to change the name on our Amtrak Group Reservation Official Manifest.

**COVID Policies** – [Check Updates for your Date of Travel](#). At the beginning of Santa Train ticket sales; *While Aboard*, Amtrak requires **Face Coverings** for ALL Passengers and Employees and are operating at Full Capacity. Check Amtrak for **Updates**. [Amtrak.com/Coronavirus](https://www.amtrak.com/Coronavirus) In **Colonial Williamsburg**, fully-vaccinated guests are Not Required to wear masks indoors or outdoors. One exception is all guests are required to wear masks on all their Shuttle Buses. Guests not fully vaccinated, should wear masks indoors and are encouraged to do so outdoors. For **Updates** [ColonialWilliamsburg.org/Update/](https://ColonialWilliamsburg.org/Update/)

**CHECK-IN & BOARDING** - Please arrive a minimum of 30 minutes before departure to check in at our Registration Table at the Ashland Station. Be ready to board at Amtrak Train Arrival. See Handicap Access below for Special Needs.

**HANDICAP ACCESS** - Amtrak is Handicap Compliant. Please let us know about passengers requiring assistance or accommodation (ahead of time) to secure safe and proper boarding. Further, please arrive early to the station and identify your needs to our Conductor.

**EMERGENCY CONTACT** - Please be sure **Cell Phone number** for your party is accurate. Tiny Tim's will monitor train schedule and notify you BY TEXT ONLY if delays occur. Tiny Tim's Trains & Toys is not responsible for AMTRAK delays or inclement weather.

**SEATING, FOOD AND CARRY-ONS** - Amtrak seating is open in our Exclusive Use cars. Keep your group together while boarding. You are also welcome to bring aboard your own food and drinks. Amtrak Regional may have a Cafe Car for carry out food (with posted hours) with sandwiches, light fare and beverages (subject to change). [Vestibule Storage is available for strollers and walkers](#). Backpacks and rolling bags store overhead. Tiny Tim's Trains & Toys and Amtrak are not responsible for lost items.

**PRIVACY POLICY** - Personally identifiable information is needed for our AMTRAK Group Reservation Manifest only. We do not share or sell the information with any other entity.

**PHOTO & Recording Permission** - Unless notified, Tiny Tim's Trains & Toys, its ownership & employees have permission to reproduce photos, video & recordings for promotion.

**SECURITY POLICY** - Your payment and personal information are always safe. Communication information used solely for sending you general information and updates.