

# **Tiny Tim's Trains & Toys**

## **Ashland Santa Train - Terms & Conditions**

### **TICKETS**

**Please print a copy of your online tickets. Purchase assistance is available at TINY TIMS TRAINS & TOYS. (804) 368-0063. Please arrive a minimum of 30 minutes early to check in with your traveling hosts. ALL TICKET SALES ARE FINAL. NO REFUNDS.**

### **EMERGENCY CONTACT**

**Please be sure cell phone number for your party is accurate. Tiny Tim's will monitor train schedule and notify you BY TEXT ONLY if delays occur. TINY TIMS TRAINS is not responsible for AMTRAK late arrivals or inclement weather.**

### **PARKING**

**Free parking is located around the station, in town lot and behind the library. Do not park in the private Randolph Macon lot.**

### **SEATING**

**Amtrak seating is open in the two exclusive use cars. Keep your group together while boarding. Keep track of your belongings. Do not leave anything on the train.**

### **FOOD AND CARRYONS**

**Amtrak regional has a Diner Car. You are also welcome to bring aboard your own food or drinks. Vestibule Storage is available for strollers and walkers. Backpacks and rolling bags store overhead. TINY TIMS TRAINS & Amtrak are not responsible for lost items.**

### **HANDICAP ACCESS**

**Amtrak is handicap compliant. **Please let us know about special needs passengers** to secure safe and proper boarding. Arrive early to the station and identify your needs to your conductor.**

**TINY TIM'S TRAINS AND TOYS, its ownership, employees, sub-contractors and all affiliates will hold no liability, and be considered harmless, in any and all incidents to property or person during the 2019 Santa Train Excursion.**

**PRIVACY POLICY** Personally identifiable information is needed for AMTRAK group ticket only. We do not share or sell the information with any other entity.

**SECURITY POLICY**

Your payment and personal information are always safe. Ticket Leap encrypts all your personal information, including credit card number, name, and address, so that it cannot be read over the internet.