

ASHLAND SANTA TRAIN - TERMS & CONDITIONS AGREEMENT

TINY TIM'S TRAINS & TOYS, its ownership, employees, sub-contractors and all affiliates will hold no liability, and be held harmless, in any and all incidents to property or person during the Ashland Santa Train Excursion.

TICKETS - Please **PRINT your TICKETS** and bring to the event! Purchase assistance is available at Tiny Tim's Trains & Toys (804) 368-0063. Please arrive a minimum of 30 minutes early to check in at our Registration Table. **ALL TICKET SALES ARE FINAL. NO REFUNDS.**

EMERGENCY CONTACT Please be sure Cell Phone number for your party is accurate. Tiny Tim's will monitor train schedule and notify you **BY TEXT ONLY** if delays occur. Tiny Tim's Trains & Toys is not responsible for AMTRAK delays or inclement weather.

SEATING, FOOD AND CARRY-ONS - Amtrak seating is open in the two exclusive use cars. Keep your group together while boarding. Amtrak Regional has a Cafe Car (with posted hours) with sandwiches, light fare and beverages. You are also welcome to bring aboard your own food and drinks. Vestibule Storage is available for strollers and walkers. Backpacks and rolling bags store overhead. Tiny Tim's Trains & Toys and Amtrak are not responsible for lost items.

HANDICAP ACCESS - Amtrak is handicap compliant. Please let us know about special need passengers (ahead of time) to secure safe and proper boarding. Further, please arrive early to the station and identify your needs to your conductor.

PRIVACY POLICY - Personally identifiable information is needed for AMTRAK group ticket only. We do not share or sell the information with any other entity.

SECURITY POLICY - Your payment and personal information are always safe. Ticket Leap encrypts all your personal information, including credit card number, name, and address, so that it cannot be read over the internet.

PHOTOGRAPHY & VIDEO POLICY – During this public event, photo or video recordings may be taken as a record of this occasion. Further use of reproductions or adaptations of images and recordings may be used by Tiny Tim's for publicity and promotional purposes including publications, presentation, broadcast via newspaper, internet or other media sources. Tiny Tim's Trains & Toys will take all steps to ensure these images are used solely for the purposes they are intended. If you become aware these images are being used inappropriately you should inform our store immediately by phone and email.